July 2026

Abbey CofE Infant School
Code of Conduct for Parents, Carers and Visitors

This Code of Conduct is an unsigned agreement between the Parent, Carer, Visitor and Abbey CofE Infant School.

At Abbey CofE Infant School we are very proud and fortunate to have a very dedicated and supportive school community. At our school the staff, governors, parents and carers all recognise that the education of our children is a partnership between us.

We expect our school community to respect our school ethos, keep our school tidy, set a good example of their own behaviour both on school premises and when accompanying classes on school visits.

In addition we also expect our parents, carers and visitors to keep our children safe by adhering to the school's request to park safely outside the school gates during morning and afternoon collections.

As a partnership we are all aware of the importance of good working relationships and all recognise the importance of these relationships to equip our children with the necessary skills for their education. For these reasons we will continue to welcome and encourage parents and carers to participate fully in the life of our school.

The purpose of this code of conduct is to provide the expectations around the conduct of all parents, carers and visitors connected to our school.

We are committed to resolving difficulties in a constructive manner, through an open and positive dialogue. However we understand that everyday misunderstandings can cause frustrations and have a negative impact on our relationships.

Where issues arise or misconceptions take place, please contact your child's teacher who will arrange to meet with you and go through the issue and hopefully resolve it. Where issues remain unresolved, please follow our school's complaints procedure. This is available on the school website, or a copy can be requested from the school office.

Our Code of Conduct aims to clarify the types of behaviour that will not be tolerated and seeks parental agreement to these expectations.

Our Code of Conduct also sets out the actions the school can take should this code be ignored or where breaches occur.

BEHAVIOUR THAT WILL NOT BE TOLERATED

The types of behaviour which are unacceptable and will not be tolerated are *(this is not an exhaustive list but seeks to provide illustrations of such behaviour)*:

- Disruptive / inappropriate behaviour which interferes or threatens to interfere with any of the school's normal operation or activities anywhere on the school premises, around the school site, immediately outside the school, or on a school trip

- Shouting and using offensive / intimidating / threatening / insulting language or behaviour

- Using aggressive or offensive hand gestures and displaying temper
- Threatening in any way, a member of staff, visitor, fellow parent / carer or child.
- Damaging or destroying school property.
- Sending abusive or threatening emails or text / voicemail / phone messages or other written communications (including social media) to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils / parents / staff / governors at the school on Facebook or other social media sites
- Publishing inappropriate or abusive content on social media sites or in email communication
- The use of physical, verbal or written aggression towards another adult or child. This includes physical punishment of your own child on school premises. Physical aggression may include swearing, pushing, shoving, jostling, hitting, slapping, punching, kicking or spitting
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child.
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises. (Other than guide / assistance dogs)
- Any other behaviour likely to cause anybody witnessing it (including the recipient) alarm, distress or to fear that violence may be used against them or others.

Should **any** of the above occur on school premises or in connection with school the school may feel it is necessary to take action by contacting the appropriate authorities and / or sadly, consider banning the offending adult from entering the school premises.

Thank you for abiding by our Code of Conduct. Together we create a positive and uplifting environment not only for the children but also for all who work and visit our school.

Note: Can parents please ensure they make all persons responsible for collecting their children aware of this code

INAPPROPRIATE USE OF SOCIAL NETWORK SITES

'**Think before you post'**

We are aware that social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents or pupils

Together with the Department for Education (DfE), the Government and our School Governors, we take very seriously any inappropriate use of social media by a parent to publicly humiliate or criticise another parent, member of staff or child.

The types of online activity which we consider inappropriate are:

ONLINE ACTIVITY WHICH WE CONSIDER INAPPROPRIATE

The types of online activity which we consider inappropriate are:

- Identifying or posting images / videos of children
- Abusive or personal comments about staff, governors, children or other parents
- Bringing the school into disrepute
- Posting defamatory or libellous comments
- Emails circulated or sent directly with abusive or personal comments about staff or children
- Using social media to publicly challenge school policies or discuss issues about individual children or members of staff
- Threatening behaviour, such as verbally intimidating staff, or using bad language
- Breaching school security procedures

Social media should not be used as a medium to air any concerns or grievances. Any concerns you may have about the school, or your child / children must be made through the appropriate channels by speaking to the class teacher in the first instance where they will be dealt with fairly, appropriately and effectively for all concerned.

Libellous or Defamatory posts - In the event that any pupil or parent / carer of a child / children at Abbey CofE Infant School is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site, and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent / carer or pupil removes such comments immediately.

Cyber Bullying – we take very seriously the use of cyber bullying by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

The school will also consider its **legal options** to deal with any such misuse on social networking and other sites,

At Abbey CofE Infant School we take our safeguarding responsibilities seriously and will deal with any reported incidents appropriately in line with the school's policies and procedures.